



# Crystal Celestine-Williams,

## RN, MSN, MBA, CCA

[crystalcelestinewilliams@gmail.com](mailto:crystalcelestinewilliams@gmail.com) | (678) 369 -1521  
[crystalcelestinewilliams.com](http://crystalcelestinewilliams.com) | [www.linkedin.com/in/cc-williams](https://www.linkedin.com/in/cc-williams)

Master of Science and Master of Business Administration prepared Registered Nurse Executive specializing in finance, budgets, profit, and loss management, government regulations and compliance management, facility staffing and retention, company policy administration, and hospitality in accordance with patient needs. Hands-on, performance-driven professional with 20+ years of progressive expertise in executive finance, management, leadership, problem-solving, and patient care. A genuine leader with a keen understanding of business priorities and a commitment to managing operations, projects, and patient care needs, while contributing to revenue-producing activities. Cross-functional communicator and critical thinker who easily interfaces with executives, staff, vendors, and patients from all walks of life. Versatile, innovative, and loyal management professional; can see the "big picture" while remaining on top of the details. Recognized with honors in contributions to local communities and community relations, academia, and business for consistent success in developing processes and procedures to streamline operations and enhance patient outcomes.

### Education

#### **Brenau University**

Master of Science in Nursing

#### **University of Phoenix**

Master of Business Administration

#### **Dillard University**

Bachelor of Arts

### Professional Training, Licensing, and Organizations

#### **Registered Nurse**

#### **State of Georgia License**

Credential ID: RN320520

#### **eNLC Compact License**

Credential ID: RN320520

#### **American Health Information Management Association - AHIMA**

CCA - Certified Coding Associate Certification

#### **Basic Life Support - BLS**

Emergency Response Training and Support Services

### Nurse Executive and Professional Clinical Experience

WellPath – Lee Arrendale State Prison and Lee Arrendale State Transitional Center

November 2023 - Present

Director of Nursing – Prison and Transitional Center (serving approx. total 1300 Inmates)

WellPath, formerly known as Correct Care Solutions, is a healthcare company based in Nashville, Tennessee, U.S., and "one of the nation's largest for-profit healthcare providers for prisoners."

Demonstrate knowledge of risk management, clinical precautions, infection control, fall prevention, utilization of special procedures, environmental checks, fire disaster procedures, and alternatives to use concerning seclusion/restraint methods in the areas of prison infirmary, pharmacy, urgent care/trauma center, post-partum unit, and sick-call center while also establishing goals that align with the behavioral health physicians and counselors.



WellPath – Lee Arrendale State Prison and Lee Arrendale State Transitional Center

November 2023 - Present

**Director of Nursing** *cont...*

Oversee daily operations and manage policies, and procedures to align with facility goals and objectives. Organize service delivery, manage resources, and collaborate with other departments, persons served, families, and visitors. Lead quality improvement activities, provide direct supervision, and serve as a resource and consultant to nursing staff. Monitor safety issues and staff growth and adhere to the organization's code of conduct. Ensure all nursing practices and policies align with best practices and meet regulatory requirements. Work closely with the Medical Director to promote high standards of care and support the professional development of nursing staff through consistent education and coaching to provide quality care to patients by carrying out physicians' orders. Manage Staff of 80+ employees to include RNs, LPNs, CMAs, and CNAs.

Royal Care Home Health Service – October 2023 - Present

**RN Administrator**

*Our "mission" is to provide integrated, collaborative, and continuity of care meeting the individualized needs of those we serve. We serve as advocates to our clients, and we ensure that their voices are heard. We are committed to providing quality services grounded in best practices with respect, dignity, compassion, and genuine care.*

Provide nursing care/services in accordance with the patient's plan of care as directed by their primary care provider. Supervise Licensed Practical Nurses (LPNs) and Home Health Aides per Medicare, and Medicaid regulations, as well as state regulations. Serve as the alternate administrator when the administrator is not available. Organize and direct the agency's ongoing functions and maintain ongoing liaison among the governing body/owner and the personnel.

Northside Hospital Atlanta – December 2022 - November 2023

**Intensive Care Unit Registered Nurse**

*Northside Hospital Atlanta is the Northside system's flagship hospital with 621 beds, 2,300 physicians, and more than 11,000 employees.*

Assess plans and evaluate patient care needs. Carry out physician orders. Administer prescribed medications, change dressings, clean wounds, and monitor vital signs. Provide respiratory and ventilator management and monitor patient response. Serve as the primary manager of all disciplines for well-coordinated patient care. Monitor, record, and communicate patient condition as appropriate while utilizing computerized documentation systems. Instruct and educate patients and families. Assess and coordinate patient's discharge planning needs with members of the healthcare team. Provide age and culturally-appropriate care.

## **Executive Management Experience**

**Certified Notary Public** – State of Georgia - 2016 - Present

Current seal valid until 2028. Validated thousands of documents during extensive notary career. Previous experience contributions include depositions, arbitrations, and other legal meetings for local government agencies, private corporations, and businesses. Trusted to handle confidential, sensitive information with a high level of attention to detail.

Quality Transportation of Atlanta, Inc. - Atlanta, GA. (airport) and Norcross, GA.

February 2012 –May 2020 **Managing Partner/President**

*(Sold Personal Company Shares due to COVID-19)* Quality Transportation of Atlanta, Inc. is a professional chauffeur transportation company with 62 vehicles, over 70+ staff members, and 6 Department Directors per location dedicated to providing safe, efficient, and consistent service to its clients in a timely, professional, and customer-friendly manner. Managing Department Directors in DOT & FMCSA Compliance, Operations, Sales, Accounting, Human Resources, and Reservations. Budget Development/P&L Management: \$3 million



Brown Mackie College, Atlanta, GA      March 2011– February 2012

**College President**

Brown Mackie College offers associate degrees and diploma programs in business, computer, health, legal, and other career fields. Developed and expanded enrollment through personal commitment to curriculum development and quality instruction. Leveraged extensive experience delivering executive presentations to enhance student learning and overall campus customer service. Facilitated classes in the areas of Business Management, Leadership, and Entrepreneurship Development utilizing Blackboard and Canvas application systems. Prepared and presented course materials, developed syllabi, presented lectures, assigned homework, supervised testing, and skills assessments, provided career guidance, and attended faculty meetings. Budget Development/P&L Management: \$40 million

Corinthian Colleges Inc./Everest Colleges and Institutes, Atlanta, GA 2005–2011

**Campus President**

Everest Campuses provide students with short-term career training in various popular programs. Everest schools offer diplomas and/or degrees in the medical field. Ensure that the Institution's operations promote fiscal stability and profitability. Recruited, hired, trained, and managed a team of 125 staff members, including 12 department directors. Budget Development/P&L Management: \$32 million

Wyndham International Hotel at Canal Place (flagship)

Area Hotels: Bourbon Orleans, Convention Center, and Whitney Wyndham Hotels

New Orleans, LA 2000–2004

**Area Director of Operations**

**Housekeeping Director**

**Front Office Manager**

Full service, convention, conference, and resort luxury hotels throughout the New Orleans area. Executive Committee Member. Developed strategic plan and budget for all areas of responsibility. Responsible for ensuring the operation of the Front Office, Valet Parking, Uniformed Services, Reservations, Security, Housekeeping, Laundry, Frequent Stay Program, Room Service, and Communication departments at each property. Monitor oversold dates to ensure the maximization of room division revenue. Analyzed rate variances, monitored credit reports, and maintained daily house count. Completed monthly re-forecast and monitored expenses to ensure expense control and maximize profits using checkbook accounting and traditional productivity formulation as a control mechanism throughout the region.

## **Nursing, Clinical, Academic Organizations, and Community Engagement**

### **i9 Sports – November 2021 - Current**

**Volunteer - Youth Basketball Coach**

Teach and introduce young players to the sport of basketball while more experienced players learn to improve their skills. Through age-appropriate, fun practice plans, kids learn the fundamentals of basketball including shooting, dribbling, and passing. As a player progresses through the youth basketball program, they learn progressively more complex defensive and offensive plays. One aspect of the basketball program is that I like to go beyond the sport by teaching sportsmanship values each week of the season.

### **Brenau University – May 2023 - Current**

**Entry-Level MSN Student Success Advisee - President**

Selected first-hand by Dr. Michael L. Jones, Department Chair of the Inez Grindle School of Nursing, Brenau University to lead twelve-person panel alumni board. Represent and provide guidance to assist new and current students with tools to successfully navigate the entry-level MSN program, graduation, and job selection. Develop meeting agendas and offer resources to students and faculty members alike that have proven successful in past and current cohorts. Assist students and coordinate with local hospitals and surgery centers by locating nurse residency programs/positions that align with the goals of the graduate and the organization.



**American Association of Colleges of Nursing – May 2023 - Current**

**College Representative – Brenau University**

Work to establish quality standards for nursing education, assist university in implementing those standards influence the nursing profession to improve health care, and promote public support for professional nursing education, research, and practice.

**American Nurses Association and Georgia Nurses Association – October 2023 - Current**

**Member – Local Chapter Volunteer**

American Nurses Association membership has allowed me to access resources and webinars to enhance my nursing career, remain current with the most up-to-date national nursing news, network and connect with Registered Nurses (RN) for support and advice, and has also afforded opportunities to express my clinical and professional opinion to policymakers.

## Professional Organizations and Awards



**Graduate Nursing Student Academy – GNSA**

American Association of College of Nursing Organization



**Brenau University**

Brenau Nurse Scholar – 3.6 GPA

Brenau University Nurse Scholar Award Recipient

Brenau University Commencement Invocation Speaker HESI RN Exit

Exam 1000 Award



**Travel Professionals of Color**

13<sup>th</sup> Annual Global Conference

Keynote Speaker



**National Council of Negro Women**

55<sup>th</sup> Annual Founders' Day Keynote Speaker – Detroit Section



**Trumpet Foundation - High Tea with High Heels Award**

Issued by Xernona Clayton and the Trumpet Foundation



**Top 25 Women of Atlanta Award**

6<sup>th</sup> Annual Top 25 Women of Atlanta

Issued by The Steed Society, Female Success Factor & Rolling Out Magazine

## Publications | Presentations | Written Works in Progress

### Publications

2021 - 2021: Co-Author: Online Human Research Training Course – D'Vinci Interactive

### Presentations

Celestine-Williams, C.(2024a). Keynote Speaker – Navigating the Nursing Profession. Brenau University Student Nurses Association, Virtual



## **Publications | Presentations | Written Works in Progress** cont...

Celestine-Williams, C.(2024a). Keynote Speaker – Corrections Nursing; One of Many Considerations. Brenau University Student Nurses Association, Virtual

Celestine-Williams, C., Jones, M., (2021d). Panel Discussion – The Nursing Profession. Mississippi Student Nurses Association Annual Conference, Gulfport, MS.

## **Written Works in Progress**

Durham County (North Carolina) Community Health Assessment – Co-Author for “Chronic Illnesses Among LGBTQIA+ Individuals” section (Chapter 15) – Initiative led by Duke Health, Partnership for a Healthy Durham, and the Durham County Department of Public Health.

## **Skills**

EPIC EMR Software Experience  
CERNER EMR Software Experience  
AHIMA/CCA Certification  
Critical Thinking  
Time Management  
Budget Development  
Education  
Canvas LMS Software Experience

AMA/ACLS Advanced Cardiovascular Life Support  
AMA/Basic Life Support Certified  
Certified and Skilled Medical Coder  
Leadership  
Profit and Loss Management  
Clinical Reasoning  
Hospitality  
Blackboard LMS Software Experience